

# Voice Enabled Microsoft Teams

## Turn Teams into a true business collaboration hub

Today's hybrid workforces spend much of their day on Microsoft Teams. But many CIOs quickly learn that enabling phone calls in Teams isn't easy—especially if you want to integrate with your company's existing phone system. Blue Mantis Voice Enabled Microsoft Teams solutions integrate public switched telephone network (PSTN) features into Teams. Our vendor-neutral approach delivers scalable, flexible, and secure Voice Enabled Microsoft Teams options to match your desired business outcomes and budget.

## A right-sized and customized voice solution for Microsoft Teams

Whether you want to eliminate telephony maintenance costs with a pure cloud-based PBX or squeeze more life out of your legacy on-prem hardware by integrating it with your Microsoft Teams app, Blue Mantis delivers the best Teams voice solution based on your budget.

Blue Mantis experts learn about your desired business outcomes, cybersecurity risk tolerance, and compliance needs. We partner with Microsoft, Peerless Network, and UniVoIP to deliver carrier-grade voice experiences and dedicated support for every Voice Enabled Microsoft Teams solution.

### Benefits

- Modernizes your business communications on an integrated collaboration platform
- Adds robust telephony services with carrier-grade PSTN voice calling into Microsoft Teams
- Reduces IT complexity and costs with a single cloud-powered voice solution
- Enables hybrid work and distributed call centers at scale with enhanced security



#### Microsoft Phone System

Eliminate the costly maintenance of complicated and expensive equipment required at your office locations with a cloud PBX. Blue Mantis integrates telephony into your Microsoft Teams deployment so your employees can make and take PSTN calls from any Teams-ready device with internet access.



#### Microsoft Direct Routing

Avoid a drastic "rip and replace" while adding full-featured PSTN calling to Microsoft Teams. Blue Mantis experts connect your legacy on-premise PBX hardware to an internet-based virtual phone line using Session Initiation Protocol (SIP) trunks to get the most out of your existing PBX investments.



#### Microsoft Operator Connect

Keep your preferred operator and contracts while enabling a modern phone calling experience. Blue Mantis works with Operator Connect-certified carriers to connect Teams to your operator in just minutes, enabling you to assign numbers from the Teams Admin Control Panel or let us manage it all for you.