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Technology Innovation Center

Empower your users with the best devices and services for their needs

Modern Workspaces are distributed and rely on the cloud. The added pressure of enabling employees to be productive without sacrificing security makes device lifecycle management complicated for IT leaders.

Blue Mantis delivers full device lifecycle management, hardware recycling, and support from our Technology Innovation Center (TIC), an advanced IT integration and logistics facility designed for hyper efficiency and security.

Streamline IT solutions delivery

Businesses rely on the Blue Mantis Technology Innovation Center to scale device deployments whether you have ten remote employees or multiple locations with 10,000 users. Our custom-built secure facility configures, tests, and ships your IT devices anywhere you need them. We ensure security for every device using ISO 9001:2015 standards and empower your in-house IT to collaborate with Technology Innovation Center technicians so your devices are configured to your corporate IT data security standards and ready to go right out of the box.

Business Benefits

- Streamline configuration, testing, delivery, and eventual retirement of IT devices to your employees with detailed asset tracking.
- Protect your intellectual property with physical and virtual data and device isolation.
- Trust every aspect of your employee device lifecycle to logistics experts.

Partnering with the industry-leading technology suppliers and distributors, Blue Mantis TIC solutions offer hardware asset management to track and manage devices all the way from our warehouse into the hands of your users.

INGRAM MICRO® servicenow® CISCO

Global Logistics

Broad Selection

Advanced Security

Asset Tracking

Detailed Reporting

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Expert device provisioning

Both CIOs and CFOs agree that outsourcing aspects of the device lifecycle can reduce the need for in-house IT staff and related costs. By leveraging the expertise and resources of the Blue Mantis Technology Innovation Center, you can ensure secure and efficient device provisioning and hardware asset management for employees so your in-house team can focus on strategic revenue-generating IT initiatives.

- Device imaging of Windows and Mac laptops/desktops
- Image storage and backup repository (Windows)
- Receiving, inventorying of equipment
- Unboxing, re-boxing post preparation
- Provide post-setup runbook tasks as a one-page checklist
- Hash mark or MAC address capturing
- BIOS and firmware updates to the latest versions available
- Preinstallation of latest operating system updates
- Naming of computer
- BIOS/firmware settings-asset tagging
- Automated addition of corporate domains
- Automated individual user profile creation
- Data migration from previous hardware
- Direct user session account migration
- Custom application installs
- Application of data encryption

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Service Offering Comparison

	Autopilot & Intune Only	Standard	Advanced	Turnkey
Receive and inventory customer equipment	✓	✓	✓	✓
Equipment boxing and shipping	✓	✓	✓	✓
Hashmark or MAC address capture for Microsoft Intune	✓		✓	✓
OS updates for Microsoft Windows and Apple macOS	✓	✓	✓	✓
Computing naming	✓	✓	✓	✓
Assign customer-provided asset tags	✓	✓		✓
Asset lifecycle management	✓	✓	✓	✓
Device wipe/clean/re-provisioning	✓	✓	✓	✓
Certified device disposal	✓	✓	✓	✓
Monthly reporting	✓	✓	✓	✓
Secure image storage and backup to repository		✓	✓	✓
Device imaging		✓	✓	✓
Comprehensive post-setup testing checklist			✓	✓
BIOS and firmware updates to latest as per OEM			✓	✓
Custom BIOS configuration and asset tagging			✓	✓
Add customer domain via Microsoft Entra ID or Active Directory			✓	✓
Local user profile creation			✓	✓
Remote configuration with data migration and custom app installs				✓
Migration and caching of user account session				✓
Data encryption				✓
Dedicated project coordinator				✓